

Community Patrol Officer

Regular, Full-time

\$37.23 to \$41.37 per hour

Would you like to be part of a dynamic, fast paced, award winning local government organization? A team that prides itself on providing effective local government services for local residents? Do you have the right attitude, qualifications, and superior people skills for the job? If so, the City of Langford invites you to apply to join our Community Safety and Municipal Enforcement Department!

We are seeking a self-starting individual to fill an important public safety and patrol position as a Community Patrol Officer (CPO). As a CPO, you will serve as a front-line field contact with the public through the patrol and monitoring of City public places with a focus on diplomacy, providing public education as well as enforcement of City bylaws where needed.

In this position, you will have the opportunity to:

- Collaborate with other regulatory and safety agencies such as the RCMP and Fire Rescue to assist in emergency situations, and perform traffic and crowd control as required
- Regularly patrol park sites, trail networks and other public spaces, engaging with vulnerable citizens, and working in all weather conditions and in various terrains – most often on bicycle or on foot
- Professionally provide information related to the interpretation and application of the City of Langford Bylaws and enforce bylaws through education, notices, tickets and charges
- Investigate complaints and incidents with a goal to resolve recurring offences
- Maintain notes and data, and prepare and deliver written and verbal reports

Qualifications for this position include:

- Completed (or enrolled in) law and law enforcement-based studies, such as JIBC Investigative Skills, Criminology Program Studies, Province of BC A/R/Cst Training, or RMO Training
- Must possess a valid Class 5 BC Driver's License and OFA Level 1 First Aid certification
- Justice Institute of BC Bylaw Enforcement and Investigation Skills Level I or equivalent is considered an asset
- Previous documented and related experience in successfully enforcing bylaws and regulations
- Superior communication (verbal and written), and customer service skills with ability to effectively deal with and resolve conflicts including those that may involve physical aggression of others
- Knowledge of and ability to use various computer word processing, programs and databases
- Physically fit and able to perform manual outdoor work in all types of weather conditions

This is a regular, full-time position with hours set to meet operational needs including nights, weekends, and holidays. The hourly rate is \$37.23 to \$41.37 per hour.

Please submit your resume by email to careers@langford.ca (identify the position you are applying for in the subject line of your e-mail). **Applications will be accepted until noon on February 12, 2025.**

We thank all applicants for their interest, however only those selected for an interview will be contacted.