



Parking Bylaw Enforcement Officer (Auxiliary)

Home to vast parkland and attractions including Grouse Mountain, Lynn Canyon and Capilano Suspension Bridge, the District of North Vancouver is inspired by nature, and enriched by people. Designated one of **BC's Top Employers** for 4 years, the District offers exciting professional development opportunities and a competitive total compensation package. This is an exciting time to join the District, as we embark on a range of initiatives to transform digital service delivery, customer experience, and our approach to climate action. Known for being a flexible, family-friendly employer with an inclusive workplace culture, the District of North Vancouver offers an exceptional workplace culture. If you are civic-minded and interested in making an impact on people and businesses on the beautiful North Shore, consider working for the District of North Vancouver.

We have an auxiliary opportunity available for a Parking Bylaw Enforcement Officer to perform regulatory and enforcement work to ensure public compliance with municipal parking regulations and other bylaws. You will patrol assigned areas by vehicle or on foot; issue tickets for parking and use of street infractions; investigate complaints from the public; gather evidence and appear in court as a witness for prosecution of offenders; prepare reports; maintain records; and assist a superior on specific enforcement tasks or other duties as required. The work involves constant and extensive public contact and requires strong customer service, communication and conflict resolution skills, tact, discretion, sound judgement, and team skills.

You have:

- Sound knowledge of the bylaws and regulations related to parking and of the District's geographic areas including street layouts.
- Working knowledge of other applicable municipal bylaws and regulations.
- Ability to deal tactfully and firmly with the public and exercise sound judgement and discretion.
- Ability to present evidence in court as required.
- Ability to perform simple clerical duties and prepare related routine records and reports.

Qualifications: You have completed Grade 12 and have some experience related to law enforcement. A valid Class 5 BC Driver's licence is required as well as the ability to use the computer and obtain an RCMP security clearance.

The hourly pay range for these unionized positions is \$28.56 - \$33.56 per hour (2021 rates) plus 12% in lieu of benefits.

If you are interested in this position and have a passion to serve people and the community, we would like to hear from you. Please apply on-line with your cover letter and resume at <https://careers.dnv.org> to be considered for this competition. This posting will remain open until filled.

We respectfully acknowledge the Coast Salish peoples, specifically the x^wməθk^wəyəm (Musqueam), Sk̓w̓x̓w̓ú7mesh Úxwumixw (Squamish), and səililwətał (Tsleil-Waututh), on whose ancestral lands the District of North Vancouver is located.

We thank you for your interest in employment with the District of North Vancouver and advise that only those shortlisted for an interview will be contacted.